DPH Employee Spotlight
DPH ORCHID Workgroup

Special Recognition:

The Department of Public Health (DPH) ORCHID Subject Matter Expert Workgroup Members (SMEs) have exhibited leadership and innovation to support the use of ORCHID, the electronic health record system, for direct patient care services. In addition to their regular roles and responsibilities, SMEs dedicate their time to ensure ORCHID is working effectively and efficiently for over 600 DPH users. Tasks include managing and troubleshooting problems, implementing required upgrades, training staff, making changes as required by new service lines, creating easier paths to utilize ORCHID, and many other tasks to ensure that users are getting the best experience possible.

Recently, the SMEs implemented inventory decrementing in ORCHID. Inventory decrementing is a process in ORCHID that provides the ability to have an accurate inventory of medications at each health center. This required a great deal of planning within a very short timeframe to ensure that implementation would be effective and completed with minimal problems. As the SMEs had to quickly conduct staff training prior to going live, they developed a webinar and set a date to train staff on the new process. The SME team piloted the process at Hollywood-Wilshire Health Center and provided onsite staff support. Issues were raised to the appropriate level and quickly resolved. As a result of the successful pilot, ORCHID inventory decrementing was implemented across all Public Health centers. The training of staff via webinar was identified as a best practice and subsequently implemented across Department of Health Services sites as well! This excellent work by the Public Health ORCHID SME Workgroup fully embraces our core value of quality.

Workgroup Members Pictured: *Top Left to Right:* Maxine Liggins, MD, Mercedes Aguirre Bennett, Rosaisela Bernal-Murillo, Erica Ramos, Christa Davison, Adela Morales, Marie Daniel, Suzette Alvarez and Leticia Romero.
Not Pictured: Cynthia Lira, Olga Qamar, Patricia Martinez, Alex Choo, Daniel Hancz, Irina Genkina and Ramona Lucas.